



How has Caldicot Town Council supported our community during the COVID-19 crisis?

Caldicot Town Council would like to give an update on work that has been on going during the Covid-19 crisis to date.

Most importantly, the Council would like to commend and give appreciation to all those groups and individuals who are supporting our community during this time. We hope that the wonderful community spirit can be developed and extend into the future to make Caldicot an even better place to live.

The original Covid-19 leaflet is still relevant. Residents can also raise issues with ward Councillors or contact the Town Council office.

Activities

1. Developing and running a prescription delivery service (nearly 700 since 31.3.20) coordinated by a Town Council nominated representative and delivered by trained volunteers.
2. Design, production and coordination of delivery of 5,000 resident information leaflets for all Caldicot residents.
3. Meeting and giving ongoing support to volunteers and residents and ensuring Safeguarding of volunteers and residents by:
 - Collating information and arranging for DBS checks, where needed
 - Producing GAVO approved guidelines for volunteering activities
 - Numbered ID badges for more than 60 volunteers



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Caldicot Town Council, Town Council Office, Sandy Lane,
Caldicot, NP26 5NA



- Providing numbered hi-viz waistcoats for volunteers
 - Producing car posters for volunteers
4. Supporting Caldicot Foodbank by volunteering to cover those isolating, collecting, sorting, bagging and delivering parcels and ensuring continued use of Town Council premises.
 5. Supporting residents as volunteers, by shopping, taking prescriptions to Doctor's surgery and other errands.
 6. All Councillors and Town Council officers continuing to support and direct residents, as normal, through telephone calls and signposting to other agencies.

Making connections and building relationships with and between other groups

CALDICOT FOODBANK

'During the present health emergency the town council has responded admirably in stepping up its support for the food bank. It has given us extended use of the council offices, giving us additional space to store food parcels and to issue them to individuals and agencies who come along on a Friday morning to collect them. Individual councillors have stepped in to fill gaps created by the fact that many of our usual volunteers are on lockdown by collecting food from supermarkets, helping to sort and date it at our warehouse, and helping to issue parcels. Councillors have also kept in touch to monitor whether additional assistance is needed. We are very grateful to town council members and staff for their unstinting support.'

GAVO

- Caldicot Foodbank**
- Monmouthshire County Council**
- Police and Emergency services**
- "Slinky" Gregory (Bags of Basics)**
- Caldicot Community Working Together**
- Covid-19 volunteers and coordinators**
- Caldicot Town Team**
- Chepstow and Caerwent Covid groups**
- Magor prescription service**
- Supermarkets and local food retailers**
- Support groups (e.g. MIND, CAB, Welsh Blood Service)**

Gwent Association of Voluntary Organisations (GAVO) –

Staff continue to provide information and support whilst working from home. If you require help with volunteer recruitment or management please contact Clare.Watkins@gavowales.org.uk
 For support with community development - funding advice, good practice, setting up new groups and/or policy development please contact Joanne.Gillard@gavowales.org.uk
 GAVO can help with the GAVO Voluntary Services Emergency Fund (VSEF), available to organisations providing support to those in need. Groups must be constituted with a bank account and meet Covid-19 related priorities. Funds are still available.
 Keep an eye out for GAVO funding bulletins and good practice guidance.

Council Resources employed (to date)

1. Printing community leaflets (x5000) and car posters (x50)
2. Provision of hi-viz waistcoats
3. Provision of PPE equipment
4. Funding to Caldicot Community Working Together - £1,500 (originally for Easter Egg event) diverted to support meals for the community

CALDICOT COMMUNITY WORKING TOGETHER

'Thank you to Caldicot Town Council for helping to support provision of community meals.'



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